

ITN Privacy Policy

ITN is committed to protecting and respecting your privacy and complying with Data Protection legislation.

This policy sets out ITN's practices in the processing of any personal data you provide to us, what information we will collect about you and how we will use it.

The policy applies to all ITN services including online, texts, social media, competitions, live chats, message boards, web and mobile notifications, telephone votes or comments. By using these services, you accept and consent to collecting and using your personal information on the terms set out below.

We collect your information in differing ways:

1. Visiting our website
2. Contacting our staff or representatives
3. By engaging on social media platforms
4. Contacting our company
5. Submitting requests
6. Ordering a product or service
7. Signing up for information, promotions and competitions
8. Sending us feedback
9. Through cookies
10. From information in the public domain

We may collect and use data you may provide such as your name, job title, address, telephone number, email address, and your preferences in receiving communications.

We also may collect technical data such as IP address, browser type and version, operating system, platform and technology, the website's URL you came from and went to as well as information collected about your use of our services (such as what you read or watched). This information is compiled and analysed on both an individual and an aggregated basis. An IP address is a unique number assigned to your computer that allows web servers to locate and identify your computer.

We may use this information to help us understand what you are looking for from us and provide you with information about ITN and its products and services, monitor and improve

the services we offer, to carry out obligations arising from any contract between us, provide information about events and invites and notification of changes to our service or liaise on any issue/complaint raised by you.

We will only disclose your information if it is necessary to provide a product, service or information or to enter into a contract on your behalf or where ITN is acquired by a third party or is part of a merger or joint venture or is under a legal obligation to disclose your personal information. We also may share the information with third parties to help and manage issues requiring support or services on our behalf (e.g. Payment processing, customer support). We will not share your personal information with others for marketing purposes unless you have given us your permission

We will take steps to ensure your personal data is kept securely and will not hold the data longer than necessary.

A cookie is a small data text file which a website can store on your computer that can identify you. Our website stores cookies on your computer to facilitate and customise your use of our website, including analysing web traffic, seeing what information people are interested in, identify whether you are signed into our website, store information about preferences, use information in aggregate (where no individual is identified) for marketing and strategic purposes. You can decline our cookies if your browser permits and you may be able to set your browser to refuse cookies, but you may not be able to use all services on our websites if that is the case

Our websites may contain links to websites operated by third parties with their own privacy policies. We do not accept any responsibility or liability for the practices of such third-party websites and use of such websites is at your own risk.

If you have any questions/issues or wish to access or correct or stop us from using your personal data, contact dataprotectionissues@itn.co.uk.

Data controller: ITN Ltd, 200 Gray's Inn Road, London, WC1X 8XZ